

THE AVERAGE VEHICLE  
IS MADE UP OF NEARLY

**30,000**  
SEPARATE  
PARTS!

Which parts are YOU prepared to replace  
once your manufacturer's warranty expires?  
LOOK INSIDE to explore further ways to  
shield yourself from pricey future repairs.



SCAN HERE TO SHARE WITH OUR  
COMMUNITY HOW PROTECTING  
YOUR STATE OF MIND HAS MADE  
A DIFFERENCE TO YOU AND  
YOUR FAMILY.



**(888) 599-8476**

**EMPIRESTATEWARRANTY.COM**



SCAN HERE!

# STATE OF MIND

## VEHICLE SERVICE CONTRACTS

### 4 Protection Levels:

- **COVERAGE UP TO 84 MONTHS**
- **24/7 ROADSIDE ASSISTANCE**
- **QUICK & EASY CLAIMS**

**INCLUDES OUR DISAPPEARING DEDUCTIBLE!**

**YOUR DEDUCTIBLE IS \$0**

**AT ANY IN-NETWORK REPAIR FACILITY &  
ONLY \$100 AT OUT-OF-NETWORK REPAIR FACILITIES.**

**OUR SIMPLE,  
COST-EFFECTIVE**

# STATE OF MIND PLAN

**IS THE BEST WAY TO  
SECURE YOUR VEHICLE!**

A specialized cost-effective  
array of coverage options similar  
to our Car Care family of plans but  
only eligible for specific vehicles.

**All plans are fully transferrable,  
enhancing your vehicle's resale value!**

This brochure is for reference only. Please refer to your service contract for complete  
component/part listings, and coverage for ALL plans, options and benefits. All State of  
Mind vehicle service contracts are administered by Empire State Warranty.

## ADDITIONAL BENEFITS



### 24/7 EMERGENCY ROAD SERVICES

Available at no cost for towing up to 25 miles,  
battery jumpstart, flat tire change, fuel delivery\*,  
and locksmith services.



### TRIP INTERRUPTION

Reimbursement for food/lodging expenses, up  
to \$90 per day for up to 3 days if a covered  
mechanical breakdown occurs more than 100  
miles from home.



### RENTAL CAR REIMBURSEMENT

Reimbursement for rental vehicle expenses, up to  
\$30 per day for up to 3 days after a covered claim  
is opened, when due to covered repair work.



### COMPETITIVE LABOR RATES

Labor charges are based on Mitchell flat rate  
time to repair or replace a covered component  
up to \$150 per hour of posted labor time.



### NATIONWIDE COVERAGE

Access to an authorized repair network  
anywhere in the U.S.

\*You are responsible for the actual cost of delivered materials.  
All services are subject to maximum reimbursement limits.  
Coverage may not be available in all states.  
Restrictions & limitations may apply.  
Roadside services provided by Nation Motor Club, Inc.



# STATE OF MIND PLATINUM

**EXPERIENCE UNPARALLELED PROTECTION FROM EXPENSIVE REPAIRS WITH STATE OF MIND PLATINUM COVERAGE!**

This premium-tier protection encompasses all original mechanical or electrical components, except for those items listed in your contract's exclusions section.

Coverage also includes all of the additional benefits listed on the outside panel of this brochure, plus the following:

**RENTAL CAR:** Modified to \$50 per day for up to 7 days after a covered claim is opened.

**LABOR:** Labor rate is modified up to \$150 based on Mitchell accepted flat time to repair or replace a covered component as part of an authorized repair.

**FLUIDS:** Up to \$200 fluid allowance for any covered repair including R134a refrigerant.

**DIAGNOSTIC CHARGES:** Up to 2 hours or \$200 diagnostics coverage (whichever is less).

**ONLY A SMALL LIST OF PARTS ARE EXCLUDED, INCLUDING (BUT NOT LIMITED TO):**

PCV valves, thermostat housing, batteries, fuses, hoses, wheels, wheel covers, tire pressure sensors, light bulbs, sealed beams, light assemblies, LED lighting, lenses, shock absorbers, seat belt systems, exhaust systems/catalytic converters, brake rotors, brake drums, speakers, cellular phones, upholstery, paint, glass, trim, moldings, weather strip/seals, door handles, lift gate handles, tailgate handles, door bushings/bearings, body panels, sheet metal, bumpers, frames, sub-frames, brackets, convertible top assemblies, vinyl top, personal computers, phone systems, and preheated car systems, carburetors, manual clutch system, snow plow equipment, and conversion van component package; Any equipment not installed by the manufacturer.

See contract for complete provisions, exclusions, and limitations.

# STATE OF MIND GOLD

Includes everything listed under State of Mind Silver, PLUS all of the following additional parts:

**ENGINE:** All factory installed sensors used to monitor engine performance, including oxygen MAS, MAP, TPS, vacuum, coolant temp, knock, cam, crank and oil level, oil pressure, fan temperature, and EGR position sensors. Engine control module, fuel injection control module. External engine components including: harmonic balance, crankshaft pulley, engine mounts, idler pulleys, intercooler, belt tensioners, timing cover, emission air pump and control valve, crankcase ventilation valve, EGR valve and cooler, throttle body, idle air control motor or solenoid, factory oil cooler, oil filter adapter, and thermal vacuum valves.

**TRANSMISSION:** Internal or external solenoid packs and factory electronic control modules. Power train module, and shift control modules.

**DIFFERENTIAL AND TRANSFER CASES:** External shift solenoids, levers, or mechanisms.

**COOLING SYSTEM:** Radiator, fan control module, heater motor, heater control module, coolant pump for heater, coolant heater solenoids or control valves. (Dash control unit and engine thermostat are NOT covered).

**STEERING:** Power steering pump (electric or mechanical).

**ELECTRICAL:** Sun roof motors, convertible top motors or actuators, wiper delay module, neutral safety switch, brake light switch, ignition key warning buzzer, power antenna, power mirrors, cruise control computer and actuator, power trunk, tailgate, hatch, and side door motors or actuators (GPS, radio, stereo systems, CD changers, MP3 players, TV, disc players, satellite radio, and OnStar units are NOT covered).

**FUEL SYSTEM:** Primary and secondary fuel pumps, fuel injectors, fuel rails, fuel pressure regulator(s), and fuel control module.

**TURBOCHARGER/SUPERCHARGER:** Factory installed turbo/supercharger, waste gate, and control module.

**RENTAL CAR:** Modified to \$35 per day for up to 5 days after a covered claim is opened.

**EMERGENCY ROAD SERVICE:** Modified to \$100 maximum for any covered services.

**LABOR:** Modified to \$150 maximum based on Mitchell accepted flat rate time to repair or replace a covered component.

**FLUIDS:** Up to \$100 fluid allowance for any covered repair including R134a refrigerant.

**DIAGNOSTIC CHARGES:** Up to 2 hours or \$100 diagnostics coverage (whichever is less).

# STATE OF MIND SILVER

**ENGINE:** Cylinder block, cylinder heads, and all internally lubricated parts including: pistons, piston rings, connecting rods, connecting rod bearings, crankshaft and main bearings, camshaft and lifters/followers (lifters or followers which have not failed, and only require cleaning are NOT covered), intake and exhaust valves, push rods, rocker arm shafts, rocker arms, timing drive components including timing chain/belts (timing chain or belt which is being changed as part of the manufacturer's preventive maintenance schedule, is NOT covered). Valve train covers, intake and exhaust manifolds, flywheel, oil pump, and oil pan. Internal engine sensors. Without the optional Seals & Gaskets coverage, cylinder head gaskets and intake manifold gaskets are covered for coolant leaks only.

**AUTOMATIC TRANSMISSION:** Case and all internally lubricated parts: planetary gear systems, clutch and steel packs, clutch drums, bands, internal seals, pump, valve body, and overrunning or one way clutch assemblies. Torque converter and the torque converter housing.

**STANDARD TRANSMISSION:** Case and all internally lubricated parts, including: input shaft, output shaft, idler shafts, main shaft, all internal gears, shift forks, and synchronizer assemblies. (Standard transmission clutch assemblies, linkages, and hydraulic clutch units are not covered).

**TRANSFER CASE:** Transfer case on all four wheel drive vehicles and all internally lubricated parts.

**DIFFERENTIAL:** Front or rear differential housing and all internally lubricated parts. Front or rear drive shaft, universal joints, yokes, and carrier bearing. Front or rear axles and axle joints. (Wheel bearings and CV or slip joint damage due to boot failure are NOT covered).

**SEALS & GASKETS:** Only covered as part of an authorized repair unless the optional Seals & Gaskets coverage is elected.

**FUEL SYSTEM:** Primary fuel pump.

**COOLING SYSTEM:** Fan and fan clutch, electric fan motor, and primary water pump.

**AIR CONDITIONING:** Compressor, compressor clutch, clutch coil, evaporator, and condenser on vehicles with factory installed air conditioning originally equipped with R134a.

**STEERING:** Steering gear, rack and pinion, and all internal parts. Power steering wheel and lines.

**SUSPENSION:** Front or rear spring which are broken. Control arms, front or rear radius arm and bushings. Swaybar links. Rear trailing arms and bushings, control arm bushings, and upper or lower ball joints. Front wheel bearings. (Wheel alignment if needed as part of a covered repair).

**BRAKES:** All brake components, including all components of the anti-lock brake system including: wheel cylinders, front or rear calipers, brake springs, pins, hardware kits, wheel speed sensors, (sensors damaged by bad wheel bearings are NOT covered), brake hoses, brake lines, brake combination or proportioning valves, master cylinder, ABS pump, ABS module, ABS hydraulic unit, ABS hydraulic control unit, and ABS accumulator. (Brake linings, pads, rotors and drums are NOT covered).

**ELECTRICAL:** Alternator, voltage regulator, front or rear wiper motors (head lamp wiper assemblies are NOT covered), starter motor, starter solenoid, power window motors and regulators, power seat motors, and power lock actuators. Ignition switch. Power antenna motor, sun roof motor and convertible motors.

**EV/HYBRID Shield (Surcharge Applies):** If You have selected EV/HYBRID Shield coverage as indicated on the Application Page, Your coverage includes: DC/DC converter, Electric traction motor, Electronic transmission/ E-CVT transaxle, Extended range drive transmitter, EV/HV electric brake servo, High voltage A/C compressor, Onboard battery charger, Power electronic controller (electronic motor), Propulsion battery, Thermal cooling system. AIR CONDITIONING: Accumulator, Compressor, Clutch, Compressor Clutch.

**\*\*\*Failed or Failure: A component which has received recommended factory service but which is broken or can no longer function within manufacturer's service limits.**

# CUSTOMIZE YOUR COVERAGE

## WEAR & TEAR:

Available with surcharge on all coverage levels, this option provides coverage for covered components that are worn beyond manufacturer's specifications.

## SEALS & GASKETS:

Available with surcharge on all coverage levels, this option provides replacement of seals and gaskets which are leaking fluids (lubricants or coolant). Slight seepage is not considered to be a covered repair. (Vacuum leaks are not covered).

## COMMERCIAL USE:

Available with surcharge on all coverage levels, this option provides coverage for any vehicle licensed or used for business purposes, including delivery services. Excluded vehicles include taxis, emergency, police, limo, shuttles, rental, tow, and dump vehicles. This surcharge is mandatory as it applies.

# STATE OF MIND WRAP

**IF YOUR VEHICLE IS CURRENTLY UNDER A MANUFACTURER'S POWERTRAIN WARRANTY, YOU CAN EXTEND YOUR PROTECTION AND EMBRACE HIGH-LEVEL EXCLUSIONARY COVERAGE AT A LOWER RATE WITH THE STATE OF MIND PLATINUM WRAP**

This plan covers all approved repairs for any failure\*\* EXCEPT any component that was originally covered under the manufacturer's power train warranty, and those items listed in the exclusions section\* of your contract.

Coverage also includes all of the great additional benefits listed on this brochure, PLUS the following:

**RENTAL CAR:** Up to \$50 per day for up to 7 days after a covered claim is opened.

**LABOR:** Modified to \$150 maximum.

**FLUIDS:** Modified to \$200 maximum fluid allowance for any covered repair including R134a refrigerant.

**DIAGNOSTIC CHARGES:** Modified to up to 2 hours or \$200 diagnostics coverage (whichever is less).

